

Live Lounge Letters and emails to advise that there has been disturbance from loud music:

1. RM/1 8/11/21 Letter
2. RM/2 21/3/22 Letter
3. RM/3 15/4/22-27/4/22 emails
4. RM/4 27/4/22- 6/5/22 including letter 5/5/22
5. RM/5 12/5/22 emails
6. RM/6 26/5/22 emails including letter 26/5/22
7. RM/7 19/5/22- 7/7/22 emails
8. RM/8 7/7/22-2/9/22 emails including letters
9. RM/9 18/7/22 Letter
10. RM/ 10 5/8/22 Letter
11. RM/11 10/10/22 Letter
12. RM/12 17/10/22 Letter



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

HB Pub Investments Ltd
The Aubrey Arms
Gurnos Road SA9 2LA

Rm/1

Date Dyddiad 08/11/21
Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R. Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

Dear Sir/Madam

Environmental Protection Act 1990 – Alleged Statutory Nuisance
Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place

Nature of Complaint: Loud Music

A complaint has been received by this Department regarding activities at these premises causing noise nuisance, arising from: loud music

An investigation will be conducted, in order to determine if the complaint is valid. In addition; The Legal Regulatory Services (Licensing) Team will be notified, for consideration of any breach of conditions on the premises licence and The Police Licensing Unit will be notified of complaints that refer to crime and disorder.

During our investigation, evidence may be obtained in the form of video recordings, sound recordings, photographs, witness statements, and officer visits, in order to substantiate the complaints.

Evidence of noise nuisance, will be considered in any potential enforcement action, which may include:

Environment

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Tel 01639 686868

Yr Amgylchedd

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

www.npt.gov.uk

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni.
We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

Rm / 1

1. Recommendation of additional conditions on the license
2. Requesting a license review
3. Service of an Abatement Notice, requiring the nuisance to stop
4. Seizure of any equipment associated with the nuisance
5. And/ or prosecution of the owner, occupier or person responsible

Should clarification regarding these matters be required, you may contact me on the telephone number, or the email above.

Yours sincerely

A handwritten signature in black ink, appearing to read "Rachel Matthews". The signature is written in a cursive style with a horizontal line through the middle of the name.

Rachel Matthews
Environmental Health Officer



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

The DPS
The Other Place
Ynysderw Road SA8 4EG

RMA

Date Dyddiad 08/11/21
Direct line Rhif ffôn 01639 686542
Email Eboist r.matthews@npt.gov.uk
Contact Cyswilt R. Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

Dear Sir/Madam

Environmental Protection Act 1990 – Alleged Statutory Nuisance
Licensing Act 2003 – Licensing Conditions
Name of Premises: The Other Place
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Yours sincerely

A handwritten signature in black ink that reads "Rachel Matthews". The signature is written in a cursive style and is underlined with a horizontal line.

Rachel Matthews
Environmental Health Officer



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

The Owner
The Other Place
Ynysderw Road SA8 4EG

Rmj/1

Date Dyddiad 08/11/21
Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R.Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

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Yours sincerely

A handwritten signature in black ink that reads "Rachel Matthews". The signature is written in a cursive style with a horizontal line drawn through the middle of the name.

Rachel Matthews
Environmental Health Officer

RM/2



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Date Dyddiad 21/03/22
Direct line Rhif ffôn 01639 686542
Email E-bost r.matthews@npt.gov.uk
Contact Cyswllt R. Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

HD PUB INVESTMENTS LIMITED
The Aubrey Arms
Gurnos Raod
Ystradgynlais
SA9 2HY

Dear Sir/Madam

Environmental Protection Act 1990 – Alleged Statutory Nuisance

Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place 9 Ynysderw Road, Pontardawe, SA8 4EQ

Nature of Complaint: Loud Music

A complaint has been received by this Department regarding activities at these premises causing noise nuisance, arising from loud music

An investigation will be conducted, in order to determine if the complaint is valid. In addition; The Legal Regulatory Services (Licensing) Team will be notified, for consideration of any breach of conditions on the premises licence and The Police Licensing Unit will be notified of complaints that refer to crime and disorder.

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Yr Amgylchedd

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www.npt.gov.uk

RM/2

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Should clarification regarding these matters be required, you may contact me on the telephone number, or the email above.

Yours sincerely

A handwritten signature in black ink that reads "Rachel Matthews". The signature is written in a cursive style and is underlined.

Rachel Matthews
Environmental Health Officer



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Rm/z

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Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R.Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

HD PUB INVESTMENTS LIMITED
(Co. Regn. No.12873414)
of Studio 7
231 Stoke Newington Church Street
London N16 9HP

Dear Sir/Madam

Environmental Protection Act 1990 – Alleged Statutory Nuisance

Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place 9 Ynysderw Road, Pontardawe, SA8 4EQ

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Yours sincerely



Rachel Matthews
Environmental Health Officer

RMB

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From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: Wednesday, April 27, 2022 1:16:14 PM
To: Hans Erive
Subject: RE: Noise Letter at The Other Place

Dear Hans
My colleague and I are available to visit next Wednesday 4th May at 11am, is that suitable to you?

Thank you
Rachel

From: Hans Erive
Sent: 27 April 2022 09:55
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: Noise Letter at The Other Place

Good Morning Rachel,

Please let me know when you are available for a meeting, we will work around your schedule.

We hope to find a suitable solution for this matter as soon as possible.

Kind Regards,
Hans

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: 27 April 2022 09:43
To: Hans Erive
Subject: RE: Noise Letter at The Other Place

Just catching up with my emails; hope you received my earlier email.
Rachel

From: Hans Erive
Sent: 21 April 2022 13:22
To: Rachel Matthews <r.matthews@npt.gov.uk>
Cc: Andy Davies; Andy Davies <>
Subject: Re: Noise Letter at The Other Place

Hello Rachel,

Just giving a quick email to see whether you seen the email I sent previously.

if you have any suggestions or questions please ring us on;

Hans;
Andy;

RM/3

Kind Regards,
Hans Erive
Red Dragon Pubs

From: Hans Erive
Sent: 15 April 2022 15:44
To: r.matthews@npt.gov.uk <r.matthews@npt.gov.uk>
Cc: Andy Davies
Subject: Noise Letter at The Other Place

Good Afternoon Rachel,

I am emailing you in regards to the letter we received, I did try reaching out to you via phone and also left a voicemail regarding the issues in our Pontardawe site.

Please could you advise me how to proceed and perhaps find a solution as a collective, we have already put the following in place.

- Interior & Exterior Decibel Meter both monitored
- Filled All the holes - structural management
- Acoustic tiles has been installed
- we've also installed stickers to the windows and added more blinds to dampen the sound

I've cc'ed Andy for any more queries which can be answered as accurate as possible.

Kind Regards
Hans Erive
Red Dragon Pubs

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Os hoffech ddefnyddio'r Gymraeg wrth ddelio â'r Cyngor os gwelwch yn dda cliciwch [yma](#)

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Rachel Matthews

RM/4

From: Rachel Matthews
Sent: 06 May 2022 15:18
To: Hans Erive
Subject: RE: Noise Letter at The Other Place

The alleged harassment and threat of damage to property should be raised with the police, as this would be a criminal act.

RM/4

Rachel Matthews

From: Rachel Matthews
Sent: 06 May 2022 15:14
To: Hans Erive
Subject: RE: Noise Letter at The Other Place

Well, if he writes notes of what was said as soon after the event as possible.
We reiterate our advice from earlier in the week: our actions are independent.

From: Hans Erive
Sent: 06 May 2022 15:10
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: Noise Letter at The Other Place

Hello Rachel,

The disagreement happened outside The Other Place, Andy is now getting the CCTV footage, only thing is though the CCTV doesn't have audio.

Thank you for your quick reply.

Thanks
Hans

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: 06 May 2022 14:59
To: Hans Erive
Subject: RE: Noise Letter at The Other Place

Dear Hans

When and where did the altercation take place? Was it caught on CCTV?

Thanks
Rachel

from: Hans Erive
Sent: 06 May 2022 14:51
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: Noise Letter at The Other Place

Good Afternoon,

We have passed on the review to red twin and waiting for them to get back to us to do the survey/assessment.

We are looking to file a complaint against

RM/4

- threaten to damage the property, this is very distressing time for Andy as he was on the receiving end of this, we appreciate its difficult time but we are dealing with this as appropriate as possible as quick as possible, PLEASE HELP US OUT.

was supporting while the altercation took place.

Where do we stand with this?

Please get in contact whenever your free.

Kind Regards
Hans Erive

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: 05 May 2022 10:15
To: Hans Erive
Subject: RE: Noise Letter at The Other Place

Dear Sir,
Please find letter attached.
Rachel Matthews

From: Hans Erive
Sent: 04 May 2022 12:12
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: Noise Letter at The Other Place

Good Afternoon Rachel,

Thank you for taking the time to meet with myself and Andy, I've just spoken with Ashley from Red Twin Limited and he's requested for the following.

- Key action points for the OP
- issues that needs to be addressed
- full review of the problem of the property

We are looking to act on this as prompt as possible.

Many thanks
Hans Erive

From: Hans Erive
Sent: 27 April 2022 13:22
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: Noise Letter at The Other Place

Hello Rachel,

Yes that's fine myself and Andy will be present at the time mentioned above.

Many thanks
Hans Erive

RM/4

5th May 2022

Dear Sir

Further to our meeting on the 4th May 2022, I would like to confirm the content of our discussions.

The purpose of the meeting was to discuss the ongoing issues in relation to the noise breakout from the rear function room; in particular the noise of music and singing from performers.

It is acknowledged that you have implemented some controls at the property; namely undertaking noise measurements within the function room and outside, and the installation of ceiling tiles.

You identified the installation of the ceiling tiles as a control measure, however, you were not aware of the sound insulation that the installed tiles provide. It was evident that no expert acoustic advice was sort prior to installation.

In terms of your noise measurements, you suggested that you have previously been advised by an Environmental Health Officer of target noise levels; but unfortunately, you were unable to identify the officer. It is not common practice for Environmental Health Officers to provide generic noise target levels in such circumstances, and it would be useful if you are able to identify the officer who you believe suggested the noise targets.

Typically we would advise to rely on subjective assessment, as objective noise measurements can be complex and can lead to a misunderstanding of the impact. The complex nature of noise measurements and the potential variants were briefly discussed during the meeting.

We recognise that you have taken measures in an effort to resolve matters, but recent monitoring by our Environmental Health Officers has found that the implemented measures have not prevented a nuisance, and further actions are required. In our opinion; The primary cause of the noise breakout is due to the structure of the function room, and it is likely that structural improvements will be required if you wish to continue providing entertainment, at such a volume.

You are urged to seek professional acoustic advice from an appropriately qualified Acoustic Consultant, who is to be registered with the Association of Noise Consultants (ANC), and a member of the Institute of Acoustics (IOA). The website of both organisations provide a search function to assist in locating registered consultants.

As informed during the visit, it is now likely we will submit an application under the Licencing Act 2003 to review the Premises Licence. As part of the application, it is likely we will seek to remove the exemptions offered by the Live Music Act, and require an acoustic consultant's report along with the implementation of suitable controls prior to entertainment being provided within the rear function room.

RM/4

I understand from your email on 5th May 2022 that you have been in contact with Red Twin Consultant, we are pleased that you have acted so swiftly, showing your willingness to co-operate and resolve the matters of concern.

The investigation remains open and further monitoring will continue by officers of the Authority for the purposes of the Environmental protection Act 1990 and The Licensing Act 2003.

Please do not hesitate to contact me should you wish to discuss matters further.

Yours sincerely

Rachel Matthews

Environmenttl Health Officer

RM/S.

Rachel Matthews

From: Hans Erive
Sent: 12 May 2022 09:57
To: Rachel Matthews
Subject: Re: music times

Hello Rachel,

We've had a quote from red twin, but we are seeking other consultants aswell as,

Saturday - 8:30 - 10:00

Sunday - 5:00 - 7:30

I will ask Andy if it covers the side doors and get back to you.

In regards to the consultants which ever consultants we used you will definitely be CC'ed as we value your opinion.

Rest assured we are working as quick as we can to find a solution and as a company we are making sure this is a priority.

Hope everything is all well

Kind Regards
Hans Erive

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From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: Thursday, May 12, 2022 9:29:53 AM
To: Hans Erive
Subject: music times

Dear Hans,

What times was the live music on Saturday and Sunday?

Does the CCTV cover the side doors?

Are we able to correspond directly with RedTwin?

Thanks

Rachel Matthews
Environmental Health Officer
Neath Port Talbot County Borough Council
01639 685642

We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni

RM/5

If you would like to use Welsh when dealing with the Council please click [here](#)

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RM / 6

Rachel Matthews

From: Rachel Matthews
Sent: 26 May 2022 20:15
To: Hans Erive
Subject: RE: Copies of Letter

Thanks Hans
Comments noted
Rachel

From: Hans Erive <h.erive@npt.gov.uk>
Sent: 26 May 2022 20:09
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: Copies of Letter

Hello Rachel,

Will act upon this as quick as possible please rest assured we are doing everything we can with the guys for the consultancy for us to move forward, will closely monitor the next few weekends music.

Thank you
Hans

Get [Outlook for iOS](#)

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: Thursday, May 26, 2022 8:04:09 PM
To: Hans Erive
Subject: Copies of Letter

Dear Hans

Please find attached electronic copies of letter that I have had placed into the mail system.

Yours sincerely

Rachel Matthews
Environmental Health Officer
Neath Port Talbot County Borough Council
01639 685642

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Os hoffech ddefnyddio'r Gymraeg wrth ddelio â'r Cyngor os gwelwch yn dda cliciwch [yma](#)

RM16



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Date Dyddiad 26/05/22
Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R.Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

DPS

Dear Sir

Environmental Protection Act 1990 – Alleged Statutory Nuisance

Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place 9 Ynysderw Road, Pontardawe, SA8 4EQ

Nature of Complaint: Loud Music

I advise that Environmental Health Officers have witnessed music emanating from the above mentioned premises, on Saturday 21st May 2022. This was considered a Public Nuisance.

Our investigation is ongoing and any evidence obtained may be used to consider potential enforcement action.

The Legal Regulatory Services (Licensing) Team will be notified, for consideration of any breach of conditions on the premises licence and The Police Licensing Unit will be notified of complaints that refer to crime and disorder.

These circumstances will be monitored, and evidence obtained in the form of video recordings, sound recordings, photographs, witness statements, and officer visits will be carried out. Evidence of noise nuisance, will be considered in any potential enforcement action, which may include:

Environment

Ceri Morris Head of Planning and Public Protection

The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG

Tel 01639 686868

Yr Amgylchedd

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd

Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG

Ffôn 01639 686868

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RM/6

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Yours sincerely

A handwritten signature in black ink, appearing to read 'Rachel Matthews', with a horizontal line drawn through the middle of the signature.

Rachel Matthews
Environmental Health Officer

RM/7

Rachel Matthews

From: Rachel Matthews
Sent: 07 July 2022 09:53
To: Blake Lucas
Subject: RE: The Other Place Pontardawe

Thanks Blake, I will let you know in due course,

Further complaints have been received, this is all I can say so far.

Rachel

From: Blake Luca5
Sent: 07 July 2022 09:51
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: RE: The Other Place Pontardawe

Rachel,

I have chased our client for an update, will be in touch once they respond.

Have you issued an abatement notice?

I trust this is of assistance. Please call if you wish to discuss.

Best Regards

Blake Lucas BEng. (Hons), MIOA
Director

Acoustic Consultants Limited
Head Office: 194 West St, Bristol, BS3 3NB
Telephone: 0117 986 2956

United Kingdom Company Registration Number: 8544901

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: 07 July 2022 09:40
To: Blake Lucas
Subject: RE: The Other Place Pontardawe

CAUTION: This email originated from outside of Acoustic-Consultants Ltd. Please ensure you trust the sender before following any advice or downloading any attachments.

Dear Blake,
Any progress with this matter?
Thanks
Rachel

RM / 7

From: Blake Lucas
Sent: 21 June 2022 12:15
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: The Other Place Pontardawe

We have been appt. Will be in touch in due course.

I trust this is of assistance. Please call if you wish to discuss.

Best Regards

Blake Lucas BEng. (Hons), MIOA
Director
Acoustic Consultants Limited

Head Office: [194 West St, Bristol, BS3 3NB](#)
Telephone: 01179862956

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On 21 Jun 2022, at 12:14, Rachel Matthews <r.matthews@npt.gov.uk> wrote:

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Hi Blake,

Have you been employed as yet?

Thanks

Rachel

From: Blake Lucas <r.matthews@npt.gov.uk>
Sent: 15 June 2022 09:51
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: The Other Place Pontardawe

Nothing yet

I trust this is of assistance. Please call if you wish to discuss.

Best Regards

Blake Lucas BEng. (Hons), MIOA
Director
Acoustic Consultants Limited

Head Office: [194 West St, Bristol, BS3 3NB](#)
Telephone: 01179862956

RM/7

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On 15 Jun 2022, at 09:46, Rachel Matthews <r.matthews@npt.gov.uk> wrote:

CAUTION: This email originated from outside of Acoustic-Consultants Ltd. Please ensure you trust the sender before following any advice or downloading any attachments.

Dear Blake,

Have you received instruction from them?
Thanks

Rachel

From: Hans Erive
Sent: 14 June 2022 13:59
To: Rachel Matthews <r.matthews@npt.gov.uk>
Subject: Re: The Other Place Pontardawe

Hello Rachel,

I spoke to the MD, we had 3 possible consultants and we are going ahead with Blake Lucas service. Apologies it's taken some time, but I will confirm with you when it's done.

Apologies.

Thank you
Hans Erive

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From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: Tuesday, June 14, 2022 1:56:24 PM
To: Hans Erive
Subject: FW: The Other Place Pontardawe

Dear Hans,

I refer to the email as below from Blake Lucas; it appears that you have not engaged his services. Have you consulted an alternative acoustic consultant?

Yours sincerely

Rachel Matthews

RM/7

From: Blake Lucas
Sent: 13 June 2022 14:13
To: Rachel Matthews <r.matthews@npt.gov.uk>
Cc: Hans Erive
Subject: Re: The Other Place Pontardawe

Hi Rachel,

Thanks for email. We are yet to be appointed but will be in touch if we are.

I trust this is of assistance. Please call if you wish to discuss.

Best Regards

Blake Lucas BEng. (Hons), MIOA
Director
Acoustic Consultants Limited

Head Office: [194 West St, Bristol, BS3 3NB](#)
Telephone: 01179862956

This message and any associated attachments may contain confidential information and must not be copied, disclosed or used by anyone other than the intended recipient(s). If you are not the intended recipient, please delete this email and any copies of it. Thank you for your assistance.

On 13 Jun 2022, at 13:51, Rachel Matthews
<r.matthews@npt.gov.uk> wrote:

CAUTION: This email originated from outside of Acoustic-Consultants Ltd. Please ensure you trust the sender before following any advice or downloading any attachments.

Dear Mr Lucas,

I note that I have not yet received any written correspondence from you regarding the enquiry on behalf of your client; the proprietors/ Designated Premises Supervisor; Mr Hans Erive.

Do you have any enquiries you wish to raise with our Officers? I prefer the correspondence to be via email as this allows for all parties to be kept updated, and reduces the risk of any confusion that may occur.

Yours sincerely

Rachel Matthews

From: Rachel Matthews
Sent: 26 May 2022 20:17
To: Blake Lucas

RM/7

Cc: Hans Erive
Subject: RE: The Other Place Pontardawe

Dear Mr Lucas

I would appreciate if you would set out your queries in an email to avoid any confusion amongst the parties concerned.

Thank you.

Yours sincerely

Rachel Matthews

From: Blake Lucas <[redacted]>
Sent: 23 May 2022 11:26
To: Rachel Matthews <r.matthews@npt.gov.uk>
Cc: Hans Erive <[redacted]>
Subject: RE: The Other Place Pontardawe

Hi Rachel,

Please could you give me a call to discuss this further?

I trust this is of assistance. Please call if you wish to discuss.

Best Regards

Blake Lucas BEng. (Hons), MIOA
Director



Head Office: 194 West St, Bristol, BS3 3NB
Telephone:

www.acoustic-ltd.co.uk

mail@acoustic-ltd.co.uk

United Kingdom Company Registration Number: 8544901



We have specific test requirements which must be followed for all ANC type tests. The test requirements are found on our website [HERE](#).

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RM/7

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: 19 May 2022 15:26
To: Blake Lucas
Cc: Hans Erive
Subject: The Other Place Pontardawe

CAUTION: This email originated from outside of Acoustic-Consultants Ltd. Please ensure you trust the sender before following any advice or downloading any attachments.

Dear Mr Lucas,

I'm pleased to see that the proprietors of The Other Place have taken heed of our advice and sought professional assistance in relation to the noise break out from their function room. I am also pleased to see that you have made contact with us prior to undertaking any assessment or forming a proposal.

There is a long history attached to the premises and in particular the noise breakout from the rear function room. Under previous licensing regimes entertainment in the rear room was very much restricted due to the inability of the function room to contain the entertainment noise.

It is difficult to explain in words the extent of the entertainment noise emanating from the premises. I would suggest in order for you to have a full appreciation of the issue, you should undertake an announced visit to the area while entertainment is being provided; I feel this would be the only way for you to have an appreciation of the extent of noise coming from the property and the clarity of the noise. It is worth noting that we are not only dealing with an issue of low frequency coming from the building, but a wide range of the frequency spectrum. Music, instruments, and vocals all can be heard clearly at some distance away from the premises.

Clearly the volume at source is excessive for the building it is within, and the current building structure does not provide adequate sound insulation for the volume of entertainment at which the proprietors want to provide. Due to the clarity of the entertainment which can be heard outside, and at some distance away, it strongly suggests that the building is extremely poor at containing the noise. I would be very surprised if your inspection of the building does uncover some clear and significant sound transmission paths.

It is highly likely that your clients may focus on residents that they have known to raise objections in the past; we cannot

RM / 7

confirm the identity of complainants, however we have indicated to your client that there are a number of complaints. It is important that the assessment you undertake considers the nearest noise sensitive properties, and does not focus on properties that your client may identify to you.

In a nut shell, an assessment needs to be undertaken to assess the noise impact/break out, an investigation as to why noise is freely flowing from the premises, and subsequently an action plan as to what needs to be done in order to ensure the noise impact is reduced to an acceptable level (I envisage the action plan will contain recommended structural works, along with an operational noise management plan).

I trust the above is of assistance.

Rachel Matthews
Environmental Health Officer
Neath Port Talbot County Borough Council
01639 685642

We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni

If you would like to use Welsh when dealing with the Council please click [here](#)

Os hoffech ddefnyddio'r Gymraeg wrth ddelio â'r Cyngor os gwelwch yn dda cliciwch [yma](#)

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RM/8

Rachel Matthews

From: Rachel Matthews
Sent: 02 September 2022 15:28
To: Hans Erive
Cc:
Subject: RE: Noise letter The Other Place re the 2th July 2022 DPS Hans Erive

Dear Hans

I wish to advise you that I have obtained evidence that music and singing has caused a Statutory Nuisance under The Environmental Protection Act 1990 emanating from these premises on Friday 26th August 2022 and Sunday 28th August 2022.

On Sunday 28th August I was in attendance at the premises where I requested Lindsey Pritchard to have the music volume reduced. There was little or no audible change in the music volume following my request.

Lindsey was of the opinion that as the rugby club and the Gwachel had live music on that night; she didn't see why Live Lounge were the ones causing the problem.

I advised her that the music causing a problem at that time was emanating from Live Lounge, and no music was audible at that time from the 2 premises she named.

I found this approach extremely unhelpful and disappointing, especially as we have been informing you of the issues for a long period of time.

I also have concerns regarding the management of the premises as I requested that she telephone yourself or Andrew Davies to come and speak with me; but she advised that both of you had gone to the Aubrey Arms and was also noted that no DPS was present on site at the time, as Lindsey and would not be coming back.

These matters will be taken into consideration in deciding what enforcement action is to be taken.

Yours sincerely

Rachel Matthews

RM/8

Rachel Matthews

From: Hans Erive
Sent: 26 August 2022 21:34
To: Rachel Matthews
Subject: Re: Noise letter The Other Place re the 2th July 2022 DPS Hans Erive

Hello Rachel,

We've recently just forwarded the dates to James & Blake and they will be looking further into-depth with it, will email you as soon as the report is done, apologies on the delay.

Kind Regards
Hans Erive

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: 26 August 2022 10:12
To: Hans Erive
Cc: Blake Lucas Andy Davies
Subject: RE: Noise letter The Other Place re the 2th July 2022 DPS Hans Erive

Dear Hans
What stage are you at in providing the Acoustic Report?
Yours sincerely
Rachel Matthews

From: Hans Erive <hanserive@hotmail.co.uk>
Sent: 11 July 2022 15:27
To: Rachel Matthews <r.matthews@npt.gov.uk>
Cc: Blake Lucas Andy Davies
Subject: Re: Noise letter The Other Place re the 2th July 2022 DPS Hans Erive

Hello Rachel,

1. Day to day responsibilities is Andrew Davies & Myself
2. Red dragon manages the operation and the back office side of things
3. I've CC'ed Andrew into this email to see your response.
4. We will send you a list of actions we are going to undertake.

Rachel; are you able to ring my contact number as I need some assistance with some of the relevant paperwork that we are struggling to get a copy.

Get [Outlook for iOS](#)

From: Rachel Matthews <r.matthews@npt.gov.uk>
Sent: Thursday, July 7, 2022 12:46:07 PM
To: Hans Erive
Cc: Blake Lucas
Subject: RE: Noise letter The Other Place re the 2th July 2022 DPS Hans Erive

Dear Hans

Thank you for the confirmation. There are a couple of matters that I would appreciate if you could clarify:

RM/8

1. Who has the day to day responsibility of the running of the premises?
2. What role does Red Dragon Pubs have in the running of the premises?
3. Confirmation of the details of the Manager
4. What progress has been made since our meeting on 5th May 2022 regarding the Acoustic Consultant assessment being carried out?

Thanking you in advance for your co-operation.

Yours sincerely

Rachel Matthews

From: Hans Erive

Sent: 07 July 2022 12:40

To: Rachel Matthews <r.matthews@npt.gov.uk>

Subject: Re: Noise letter The Other Place re the 2th July 2022 DPS Hans Erive

Good Afternoon Rachel,

We have appointed James Abbass and Blake Lucas to give us their expert advise on this matter.

Many Thanks

Hans Erive

From: Rachel Matthews <r.matthews@npt.gov.uk>

Sent: 07 July 2022 10:30

To: Hans Erive

Subject: Noise letter The Other Place re the 2th July 2022 DPS Hans Erive

Dear Hans

Please find a letter attached advising of complaints regarding loud music relating to 2nd July 2022.

Have you employed the services of an Acoustic Consultant yet?

Yours sincerely

Rachel Matthews

Environmental Health Officer

Neath Port Talbot CBC

We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni

If you would like to use Welsh when dealing with the Council please click [here](#)

Os hoffech ddefnyddio'r Gymraeg wrth ddelio â'r Cyngor os gwelwch yn dda cliciwch [yma](#)

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Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

RM18

Date Dyddiad 7/07/22
Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R.Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

PLH
HB Pub Investments Ltd,
The Aubrey Arms
Gurnos Road
Ystradgynlais
SA9 2LA

Dear Sir/Madam

Environmental Protection Act 1990 – Alleged Statutory Nuisance

Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place 9 Ynysderw Road, Pontardawe, SA8 4EQ

Nature of Complaint: Loud Music

I advise that complaints have been received regarding music emanating from the above mentioned premises, on Saturday 2nd July 2022 until approximately 12pm.

Our investigation is ongoing and any evidence obtained may be used to consider potential enforcement action.

The Legal Regulatory Services (Licensing) Team will be notified, for consideration of any breach of conditions on the premises licence and The Police Licensing Unit will be notified of complaints that refer to crime and disorder.

These circumstances will be monitored, and evidence obtained in the form of video recordings, sound recordings, photographs, witness statements, and officer visits will be carried out. Evidence of noise nuisance, will be considered in any potential enforcement action, which may include:

Environment

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Tel 01639 686868

Yr Amgylchedd

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

www.npt.gov.uk

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni.
We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

RM/8

1. Recommendation of additional conditions on the license
2. Requesting a licence review
3. Seizure of any equipment associated with the nuisance
4. And/ or prosecution of the owner, occupier or person responsible

Should clarification regarding these matters be required, you may contact me on the telephone number, or the email above.

Yours sincerely



Rachel Matthews
Environmental Health Officer



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

RM/8

Date Dyddiad 7/07/22
Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R.Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

DPS

Dear Sir

Environmental Protection Act 1990 – Alleged Statutory Nuisance

Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place 9 Ynysderw Road, Pontardawe, SA8 4EQ

Nature of Complaint: Loud Music

I advise that complaints have been received regarding music emanating from the above mentioned premises, on Saturday 2nd July 2022 until approximately 12pm.

Our investigation is ongoing and any evidence obtained may be used to consider potential enforcement action.

The Legal Regulatory Services (Licensing) Team will be notified, for consideration of any breach of conditions on the premises licence and The Police Licensing Unit will be notified of complaints that refer to crime and disorder.

These circumstances will be monitored, and evidence obtained in the form of video recordings, sound recordings, photographs, witness statements, and officer visits will be carried out. Evidence of noise nuisance, will be considered in any potential enforcement action, which may include:

Environment

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Tel 01639 686868

Yr Amgylchedd

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

www.npt.gov.uk

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni.
We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

RM/8

1. Recommendation of additional conditions on the license
2. Requesting a licence review
3. Seizure of any equipment associated with the nuisance
4. And/ or prosecution of the owner, occupier or person responsible

Should clarification regarding these matters be required, you may contact me on the telephone number, or the email above.

Yours sincerely

A handwritten signature in black ink that reads "Rachel Matthews". The signature is written in a cursive style and is underlined with a single horizontal line.

Rachel Matthews
Environmental Health Officer



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

RM/8

Date Dyddiad 7/07/22
Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R.Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

DPS
Hans Andrei Dionisio Erive

Dear Sir

Environmental Protection Act 1990 – Alleged Statutory Nuisance
Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place 9 Ynysderw Road, Pontardawe, SA8 4EQ

Nature of Complaint: Loud Music

I advise that complaints have been received regarding music emanating from the above mentioned premises, on Saturday 2nd July 2022 until approximately 12pm.

Our investigation is ongoing and any evidence obtained may be used to consider potential enforcement action.

The Legal Regulatory Services (Licensing) Team will be notified, for consideration of any breach of conditions on the premises licence and The Police Licensing Unit will be notified of complaints that refer to crime and disorder.

These circumstances will be monitored, and evidence obtained in the form of video recordings, sound recordings, photographs, witness statements, and officer visits will be carried out. Evidence of noise nuisance, will be considered in any potential enforcement action, which may include:

Environment

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Tel 01639 686868

Yr Amgylchedd

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

www.npt.gov.uk

Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni.
We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.

RM/8

1. Recommendation of additional conditions on the license
2. Requesting a licence review
3. Seizure of any equipment associated with the nuisance
4. And/ or prosecution of the owner, occupier or person responsible

Should clarification regarding these matters be required, you may contact me on the telephone number, or the email above.

Yours sincerely



Rachel Matthews
Environmental Health Officer



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

RM19

Date Dyddiad 18/07/22
Direct line Rhif ffôn 01639 686542
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt R.Matthews
Your ref Eich cyf Noise letter
Our ref Ein cyf The Other Place

DPS

Hans Andrei Dionisio Erive

Dear Sir

Environmental Protection Act 1990 – Alleged Statutory Nuisance

Licensing Act 2003 – Licensing Conditions

Name of Premises: The Other Place 9 Ynysderw Road, Pontardawe, SA8 4EQ

Nature of Complaint: Loud Music and Patrons outside

1. I advise that complaints have been received regarding music emanating from the above mentioned premises, on Saturday 16th July 2022.
2. It was noted by attending Officers of our Department that the doors to your premises were open whilst music was playing.
3. In addition; complaints alleging that patrons on your premises, and leaving your premises in the early hours of the morning are causing Public Nuisance.
4. Our investigation is ongoing and any evidence obtained may be used to consider potential enforcement action.
5. The Legal Regulatory Services (Licensing) Team will be notified, for consideration of any breach of conditions on the premises licence and The Police Licensing Unit will be notified of complaints that refer to crime and disorder.

Environment

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Tel 01639 686868

Yr Amgylchedd

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

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RM/9

6. These circumstances will be monitored, and evidence obtained in the form of video recordings, sound recordings, photographs, witness statements, and officer visits will be carried out. Evidence of noise nuisance, will be considered in any potential enforcement action, which may include:

1. Recommendation of additional conditions on the license
2. Requesting a licence review or revocation
3. Serving of an Abatement Notice
4. Seizure of any equipment associated with the nuisance
5. And/ or prosecution of the owner, occupier or person responsible

Should clarification regarding these matters be required, you may contact me on the telephone number, or the email above.

Yours sincerely

A handwritten signature in black ink that reads "Rachel Matthews". The signature is written in a cursive style with a horizontal line drawn through the middle of the name.

Rachel Matthews
Environmental Health Officer



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

RM/10

Date Dyddiad 5/8/22
Direct line Rhif ffôn 01639685642
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt Rachel Matthews
Your ref Eich cyf Statutory Nuisance Noise
Our ref Ein cyf

Premises License Holder
HD PUB INVESTMENTS LIMITED
The Aubrey Arms
Ystradgynlais
SA9 2HY

Dear Sir/Madam

Re: The Environmental Protection Act 1990 section 79 (1) (g) Statutory Nuisance
The Other Place/ Live Lounge
9 Ynysderw Road
Pontardawe
SA8 4EG

This letter is to clarify the position of The Environmental Health Department, on behalf of Neath Port Talbot County Borough Council, in connection with the provision of recorded or live music and or entertainment, including the Pontardawe Festival of 19th 20th 21st August 2022.

1. The Council has a duty to the local residents to ensure that they are not subject to excessive disturbance from loud music, and other noise associated with licensed premises. Officers of the Noise Control team of the Environmental Health Department, will be on duty in the area, should such excessive noise that constitutes a Statutory Nuisance be witnessed: the Officers will have a duty to take enforcement action.
2. I must clarify that the terms of your Premises License or your Temporary Event Notice may allow you to provide entertainment in the form of recorded or live music

BUT:

Please be aware that this does not exclude you from the requirements of:

Amgylchedd ac Adfywio

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

Environment and Regeneration

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Phone 01639 686868

www.npt.gov.uk

RM / 10

The Environmental Protection Act 1990 section 79 (1) (g) Noise Nuisance.

3. In this case; Statutory Nuisance would be considered Excessive volume of music, that is affecting nearby residents; and or excessive noise created by customers and or persons on your premises.

These disturbances will be considered at any time, including the times permitted on your Premises License, or Temporary Event Notice.

4. Evidence to support any Enforcement Action may be obtained, which could be in the form of videos, recordings, photographs, visits, witness statements etc.

Should you wish to clarify any of these points; please do not hesitate to contact one of the Officers in the team on 01639 686868.

Yours sincerely
Noise Control
Environmental Health Team

Yours sincerely
Rachel Matthews
Environmental Health Officer

Rm/11



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Date Dyddiad 10/10/22
Direct line Rhif ffôn 01639685642
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt Rachel Matthews
Your ref Eich cyf noise
Our ref Ein cyf Live Lounge

DPS
HANs Erive
Live Lounge
9 Ynysderw Road
Pontardawe
SA8 4EG

Dear Sir

**Re: The Environmental Protection Act 1990 section 79 Alleged Noise Nuisance
From Music
Licensing Act 2003 Prevention of Public Nuisance from: Music**

I advise that on 1st October a Statutory Nuisance from live music has been witnessed by our Environmental Health Officers inside the premises of a nearby resident. I therefore request that you ensure that this does not recur. The situation will continue to be monitored and any evidence gathered will be used in determining any legal proceedings against you.

Should you require clarification, please do not hesitate to contact me on the telephone/ email above.

Yours sincerely

Rachel Matthews
Environmental Health Officer

Amgylchedd ac Adfywio

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

Environment and Regeneration

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Phone 01639 686868

www.npt.gov.uk

RM / 11



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Date Dyddiad 10/10/22
Direct line Rhif ffôn 01639685642
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt Rachel Matthews
Your ref Eich cyf noise
Our ref Ein cyf Live Lounge

The Manager
Andrew Davies
Live Lounge
9 Ynysderw Road
Pontardawe
SA8 4EG
Dear Sir

**Re:The Environmental Protection Act 1990 section 79 Alleged Noise Nuisance
From Music
Licensing Act 2003 Prevention of Public Nuisance from: Music**

I advise that on 1st October a Statutory Nuisance from live music has been witnessed by our Environmental Health Officers inside the premises of a nearby resident. I therefore request that you ensure that this does not recur. The situation will continue to be monitored and any evidence gathered will be used in determining any legal proceedings against you.

Should you require clarification, please do not hesitate to contact me on the telephone/ email above.

Yours sincerely

Rachel Matthews
Environmental Health Officer

Amgylchedd ac Adfywio

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

Environment and Regeneration

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Phone 01639 686868

www.npt.gov.uk



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Rm/12

Date Dyddiad 17/10/22
Direct line Rhif ffôn 01639685642
Email Epost r.matthews@npt.gov.uk
Contact Cyswllt Rachel Matthews
Your ref Eich cyf noise
Our ref Ein cyf Live Lounge

Mr Erive
DPS

Dear Sir

**Re: The Environmental Protection Act 1990 section 79 Alleged Noise Nuisance
From Music
Licensing Act 2003 Prevention of Public Nuisance from: Music**

I advise that on 15th October a Statutory Nuisance from live music has been witnessed by our Environmental Health Officers inside the premises of a nearby resident.

I therefore request that you ensure that this does not recur.

The situation will continue to be monitored and any evidence gathered will be used in determining any legal proceedings against you.

Should you require clarification, please do not hesitate to contact me on the telephone/ email above.

Yours sincerely

Rachel Matthews
Environmental Health Officer

Amgylchedd ac Adfywio

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

Environment and Regeneration

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Phone 01639 686868

www.npt.gov.uk

RM / 12



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Date Dyddiad 17/10/22
Direct line Rhif ffôn 01639685642
Email Ebost r.matthews@npt.gov.uk
Contact Cyswllt Rachel Matthews
Your ref Eich cyf noise
Our ref Ein cyf Live Lounge

HD Pub Investments Ltd
The Aubrey Arms
Gurnos Road
Ystragynlais
SA9 2HY

Dear Sir/ Madam

**Re: The Environmental Protection Act 1990 section 79 Alleged Noise Nuisance
From Music
Licensing Act 2003 Prevention of Public Nuisance from: Music**

I advise that on 15th October a Statutory Nuisance from music has been witnessed by our Environmental Health Officers inside the premises of a nearby resident. I therefore request that you ensure that this does not recur. The situation will continue to be monitored and any evidence gathered will be used in determining any legal proceedings against you.

Should you require clarification, please do not hesitate to contact me on the telephone/ email above.

Yours sincerely

Rachel Matthews
Environmental Health Officer

Amgylchedd ac Adfywio

Ceri Morris Pennaeth Cynllunio a Gwarchod y Cyhoedd
Y Ceiau, Ffordd Brunel, Parc Ynni Baglan, Castell-nedd SA11 2GG
Ffôn 01639 686868

Environment and Regeneration

Ceri Morris Head of Planning and Public Protection
The Quays, Brunel Way, Baglan Energy Park, Neath SA11 2GG
Phone 01639 686868

www.npt.gov.uk

RM/12



Cyngor Castell-nedd Port Talbot
Neath Port Talbot Council

Date Dyddiad 17/10/22
Direct line Rhif ffôn 01639685642
Email Ebost r.matthews@npt.gov.uk
Contact Cyswll Rachel Matthews
Your ref Eich cyf noise
Our ref Ein cyf Live Lounge

The Manager
Andrew Davies
Live Lounge
9 Ynysderw Road
Pontardawe
SA8 4EG

Dear Sir

**Re: The Environmental Protection Act 1990 section 79 Alleged Noise Nuisance
From Music
Licensing Act 2003 Prevention of Public Nuisance from: Music**

I advise that on 15th October a Statutory Nuisance from music has been witnessed by our Environmental Health Officers inside the premises of a nearby resident. I therefore request that you ensure that this does not recur. The situation will continue to be monitored and any evidence gathered will be used in determining any legal proceedings against you.

Should you require clarification, please do not hesitate to contact me on the telephone/ email above.

Yours sincerely

Rachel Matthews
Environmental Health Officer

Amgylchedd ac Adfywio

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Croesewir gohebiaeth yn y Gymraeg a byddwn yn ymdrin â gohebiaeth Gymraeg a Saesneg i'r un safonau ac amserlenni.
We welcome correspondence in Welsh and will deal with Welsh and English correspondence to the same standards and timescales.